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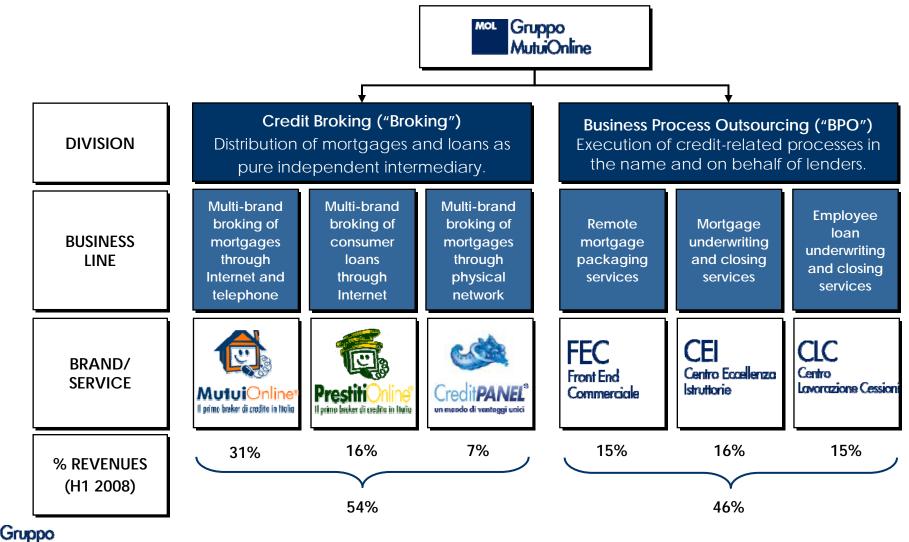
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Marco Pescarmona Chairman & Head of Broking Division

UBS Italian Financial Services Conference 29 January 2009

Gruppo MutuiOnline aims to be the most innovative financial services company capturing the opportunities stemming from the evolution of the Italian retail credit market

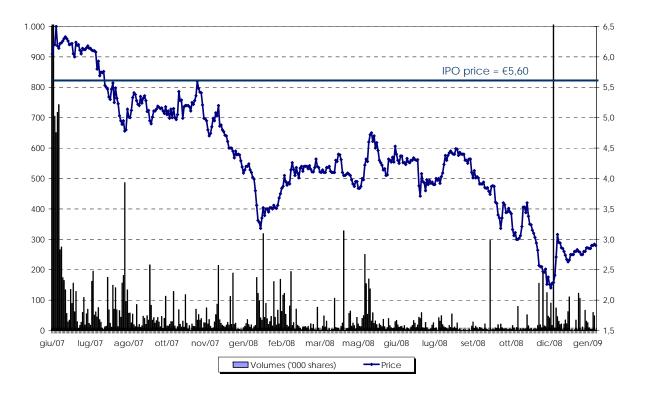


MutuiOnline

The company went public on 6 June 2007, just in time for the subprime mortgage crisis

Share price and trading volumes

Euros, number of shares



Performance vs. ALL STAR index

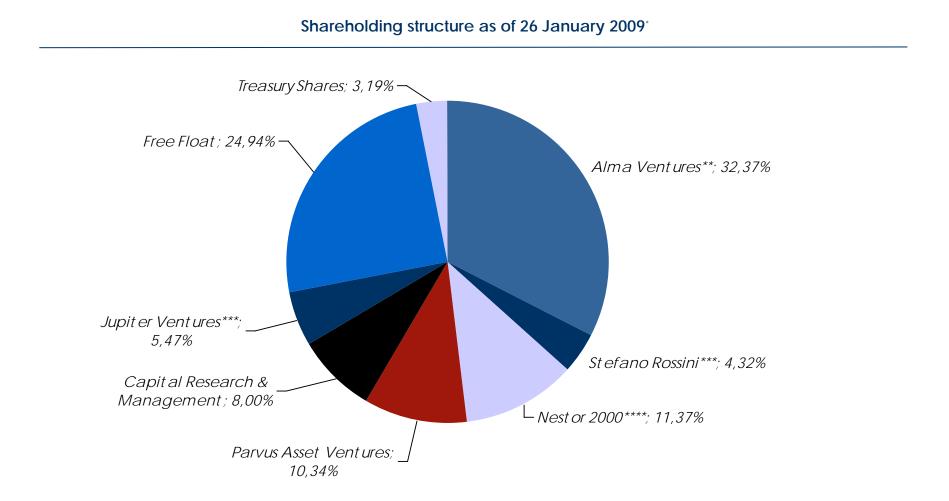


Share price snapshot

- Price as of 27 January 2009: € 2,90
- Shares issued: 39.511.870
- Market cap: € 114,6 million



Key managers are fully invested in the company



- * Share ownership as communicated to the company by relevant investors according to CONSOB regulations; includes all investors above 2% ownership threshold.
- ** The share capital of Alma Ventures S.A. is owned 50% by Guderian S.r.l. and 50% by Casper S.r.l.; Guderian S.r.l. is 100% owned by Marco Pescarmona (Chairman and co-founder) Casper S.r.l. is 100% owned by Alessandro Fracassi (CEO and co-founder).



- *** Director, member of the Executive Committee.
- ****Nestor 2000 S.p.r.l. and Jupiter Ventures S.A. are venture capital pre-IPO investors.

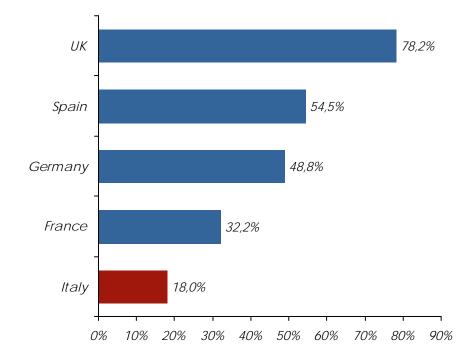
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Gruppo MutuiOnline offers a compelling investment opportunity

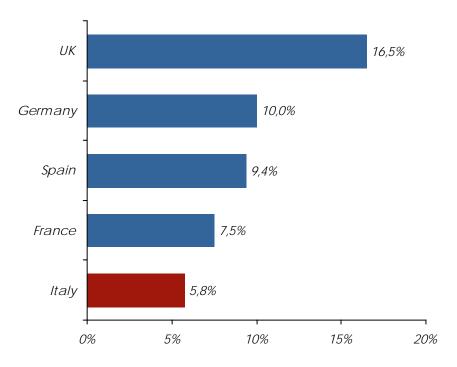


The relative immaturity of the Italian retail credit market implies significant long-term growth potential...

Outstanding residential mortgages as % of GDP (2007)



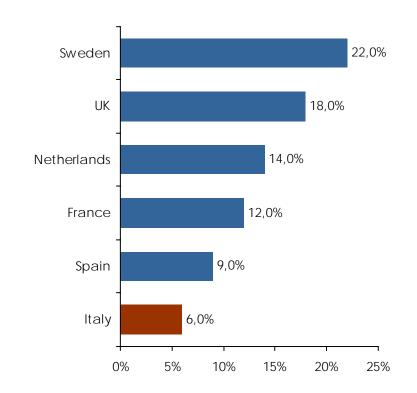
Outstanding consumer credit as % of GDP (2007)



Source: Italian Banks Association elaboration on Bank of Italy, EMF, European Central Banks data



... which is further enhanced by the relative underdevolopment of remote distribution channels



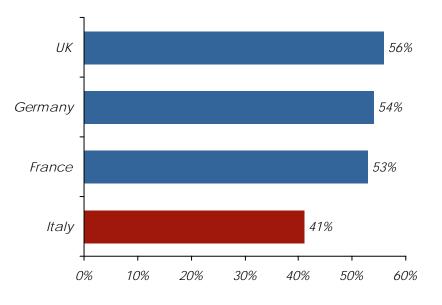
Internet sales of financial products

(% total sales, 2007)

Gruppo

MutuiOnline

Household Internet penetration (December 2007)

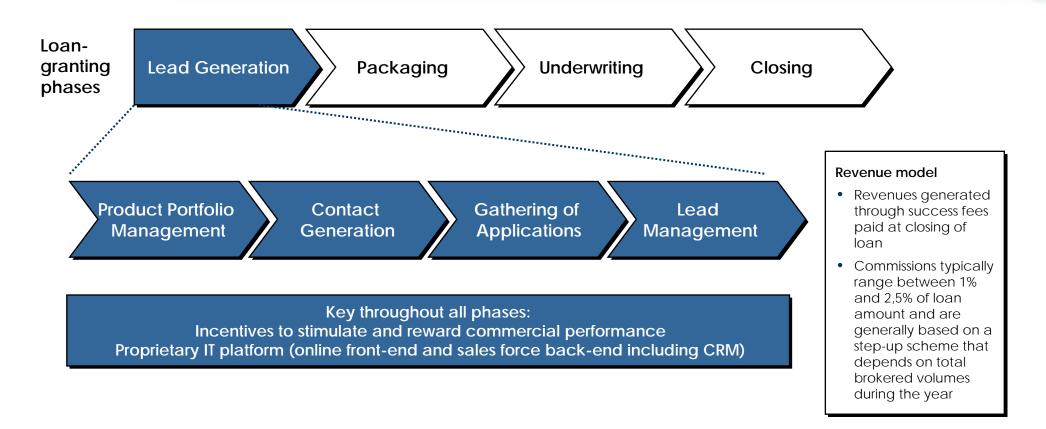


Source: Cap Gemini / Novametrie European financial institution management panel

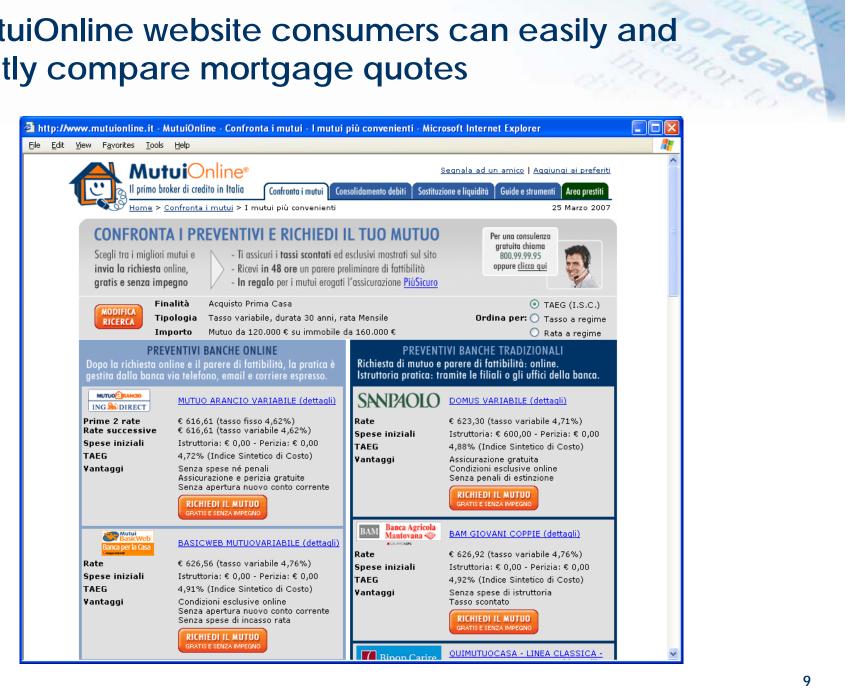
Source: Special Eurobarometer n. 293, June 2008

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The business model of the Broking Division is based on "lead generation"



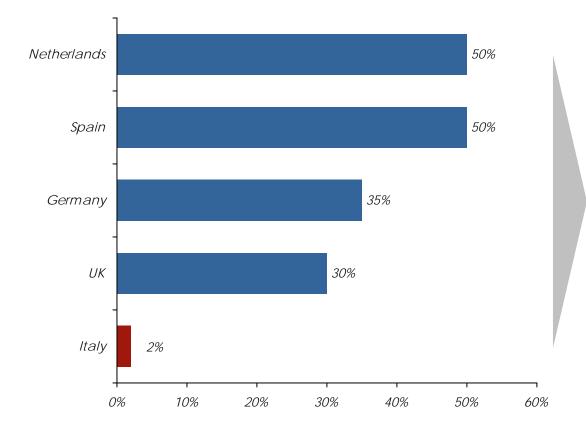
On the MutuiOnline website consumers can easily and transparently compare mortgage quotes





The BPO Division operates in a totally underdeveloped market that has significant growth potential

Outsourced mortgage fulfilment processes in selected European countries 2006



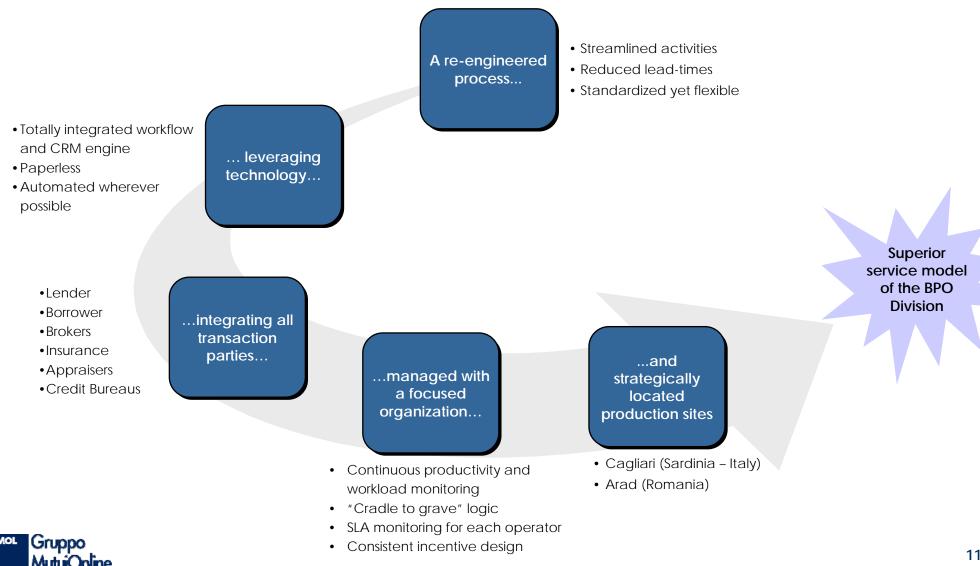
Growth drivers of the Italian credit BPO market

- Underlying growth of the Italian credit market
- Fragmentation of the loan value chain driven by competitive pressures, technology, regulation and market growthù
- Strong cost/margin pressures on banks in the current market environment
- IAS 39 allowing amortization of outsourced costs over life of loans (vs. internal costs which are always recorded upfront)

Source: A.T. Kearney 2007 report commissioned by the Company

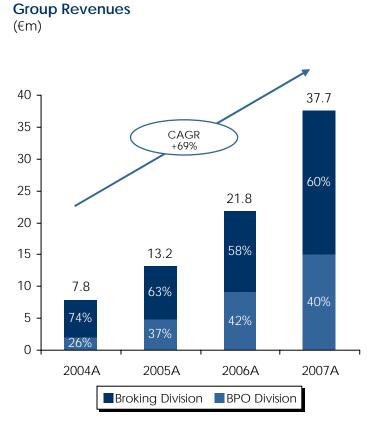


The BPO service delivery model is based on a unique combination of technology and organization



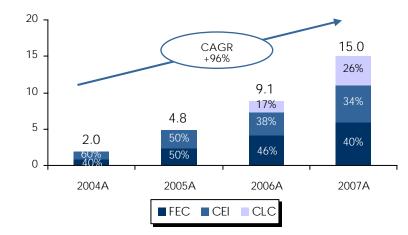
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Historical revenue trends



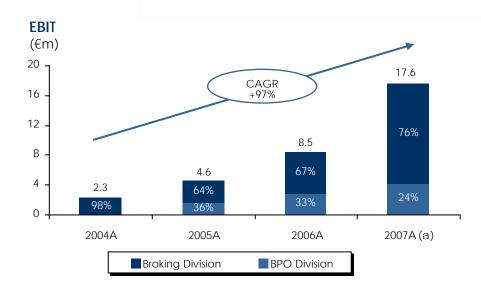
norigina. Johio: 19990 **Broking Division Revenues** (€m) 25 -22.7 CAGR +58% 11% 20 12.7 15 <mark>6%</mark> 18% 8.4 10 5.8 5% 71% 18% 7% 5 22% 77% 71% 0 2004A 2005A 2006A 2007A MutuiOnline PrestitiOnline CreditPanel

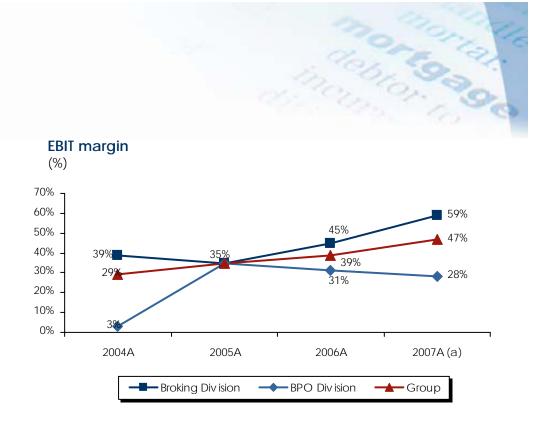
BPO Division Revenues (€m)



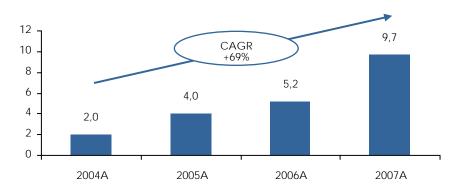


Historical profitability





Net income (€m)





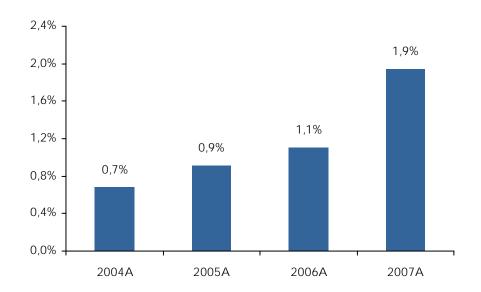
Note: (a) Excludes one off costs related to restructuring of the Group and the IPO of the Company amounting to €816,000

Evolution of mortgage origination volumes

CAGR 1.400 +53% 1.196 1.200 1.000 695 800 511 600 336 400 200 0 2004 2005 2006 2007

Broking Division mortgage origination volumes

Broking Division mortgage market share Percentage

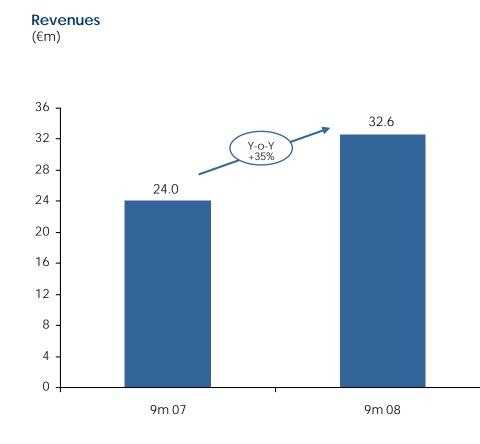




(€mn)

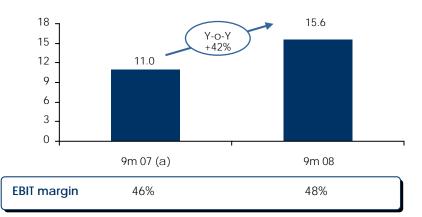
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9m highlights



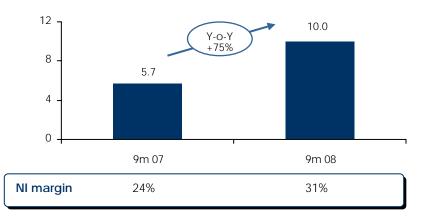
EBIT (€m)





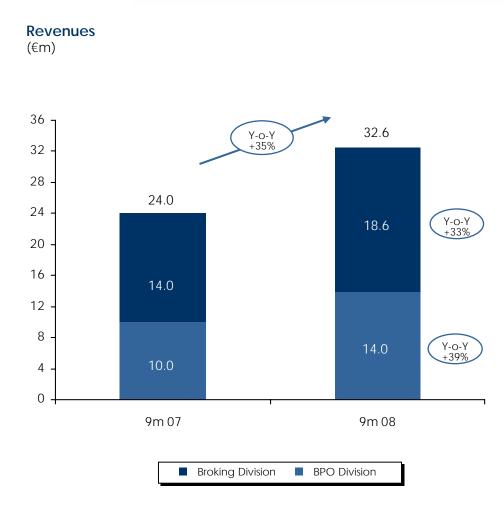
Net Income

(€m)

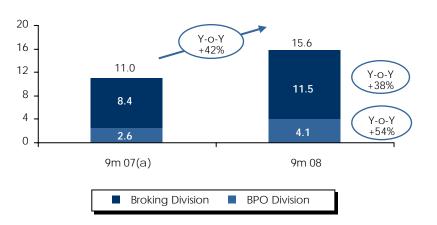


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Segment reporting



EBIT (€m)



mortgage

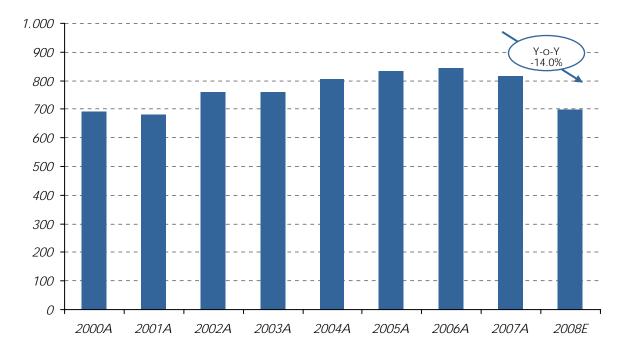
EBIT margin

	9m 2007 ^(a)	2007 ^(a)	9m 2008		
Broking Division	60%	59%	62%		
BPO Division	26%	28%	29%		
Total	46%	47%	48%		



Evolution of the Italian real estate market

Number of residential real-estate transactions Thousands of transactions



Source: Italian Land Agency and company projections: 2008 estimate of number of residential real-estate transactions has been calculated by adding actual 9m08 data published by the Italian Land Agency to projected Q408 data which has been estimated applying 9m08 contraction rate to Q407 data published by Italian Land Agency

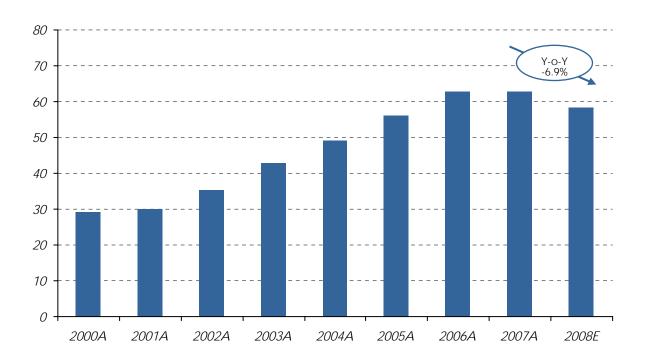


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Evolution of the Italian residential mortgage market

Residential mortgage flows

Euro billion



Source: Bank of Italy and company projections: 2008 estimate of residential mortgage flows has been calculated adding actual 9m08 data published by Bank of Italy to projected Q408 data which has been estimated applying 9m08 contraction rate to Q407 data published by Bank of Italy



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Appendix

Quarterly Profit & loss

(€000)	Q3 2008	Q2 2008	Q1 2008	Q4 2007	Q3 2007
Revenues	11.385	11.977	9.202	13.633	8.333
Other income	55	100	90	179	154
Capitalization of internal costs	58	63	54	55	41
Services costs	(2.394)	(2.655)	(2.226)	(3.183)	(2.065)
Personnel costs	(2.760)	(3.106)	(2.553)	(3.439)	(1.994)
Other operating costs	(300)	(351)	(346)	(395)	(339)
Depreciation and amortization	(239)	(215)	(211)	(273)	(256)
Operating income	5.805	5.813	4.010	6.577	3.874
Financial income	195	158	249	125	84
Financial expenses	(118)	(107)	(105)	(109)	(101)
Net income before income tax expense	5.882	5.864	4.154	6.593	3.857
Income tax expense	(2.176)	(2.170)	(1.537)	(2.592)	(1.737)
Net income	3.706	3.694	2.617	4.001	2.120



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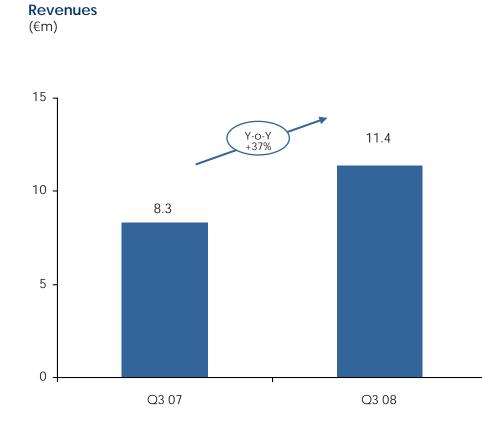
Analysts' view and consensus as of today

		10/11	OBILIARE 1/2008 UY	DEUTSCHE BANK 29/10/2008 BUY		CAZENOVE 25/04/2008 BUY		BERENBERG 23/09/2008 BUY		CONSENSUS 10/11/2008 4 BUY	
		Targe	t 5.7	Target	6.5	Target	7.0	Target	5.4	Target	6.0
	2007A	2008F	2009F	2008F	2009F	2008F	2009F	2008F	2009F	2008F	2009F
Rev. Broking Div. Rev. BPO Div.	22,7 15,0	26,5 17,8	27,6 23,5	26,1 19,6	29,1 24,2	26,3 19,8	31,9 24,4	27,1 19,4	29,1 24,3	26,5 19,2	29,4 24,1
Revenues	37,7	44,3	51,1	45,6	53,4	46,1	56,3	46,5	53,4	45,6	53,6
Ebit Broking Div. % of rev Ebit BPO Div. % of rev EBIT % of rev	13,3 59% 3,4 23% 16,8 45%	16,1 <i>61%</i> 4,0 <i>22%</i> 20,1 <i>45%</i>	15,8 57% 6,2 26% 22,0 43%	14,2 54% 5,8 30% 20,8 46%	16,7 57% 7,1 29% 24,6 46%	12,9 49% 5,5 28% 18,4 40%	15,6 49% 6,8 28% 22,4 40%	14,2 52% 5,8 30% 20,0 43%	15,0 52% 7,2 30% 22,2 42%	14,4 54% 5,3 28% 19,8 43%	15,8 54% 6,8 28% 22,8 43%
Net Income % of rev	9,7 26%	12,8 29%	14,0 27%	12,9 28%	15,1 28%	12,6 27%	15,2 27%	13,0 28%	14,0 26%	12,8 28%	14,6 27%

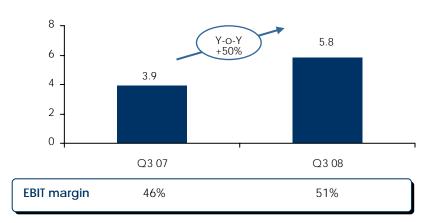


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Q3 highlights

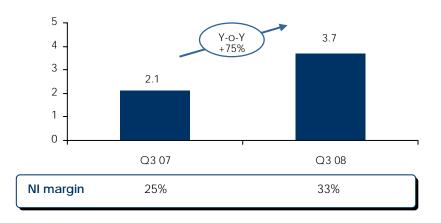






Net Income

(€m)

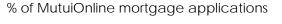


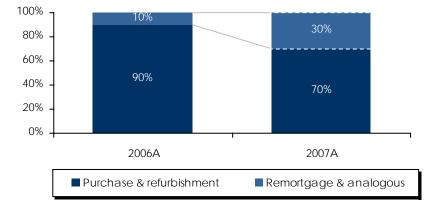


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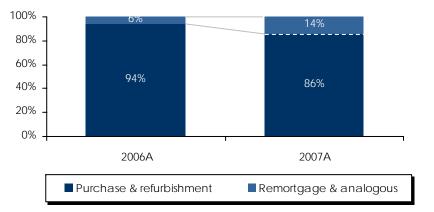
Importance of Remortgage Business

Applications: breakdown by mortgage destination





Origination volumes: breakdown by mortgage destination % of total Mutuionline closed mortgages





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Broking Division Q3 business update

Broking Division

- In Q3 2008, total amount of mortgages brokered and number of mortgage applications received increased significantly compared to Q3 2007. Such growth is mainly linked to the continued strong demand for remortgages accompanied by the resumption of the demand for house purchase mortgages, and affected both the online channel and the CreditPanel introducers network.
- However, during October 2008, in connection with the renewed instability of the financial markets and the perceived fragility of the banking sector, we observed a slowdown in the volume of mortgages brokered and in the number of new applications towards levels comparable to those of the previous year. This is due both to changes in demand (uncertainty and the fear of a recession are inducing consumers to postpone house purchase and refinancing decision) and a revision of the prime mortgage offering by lenders (increase of spreads, reduction of LTVs and maturities, elimination of some products).
- The situation now seems to be stabilizing, however significant uncertainty still affects the demand and the supply side of the mortgage market, reducing visibility on outlook for 2009.
- The amount of personal loans brokered and the number of personal loan applications received in Q3 2008 have continued to increase compared to Q3 2007, with the same rapid pace observed in H1 2008. Contrary to the mortgage market, the turbulence in the financial markets has not had as of today any negative impact on this business line. We highlight that the growth during the quarter is also due to a significant restyling of the www.prestitionline.it website, aimed at increasing sales effectiveness.



BPO Division Q3 business update

BPO Division

- As regards mortgage outsourcing, volumes for commercial and processing activities kept growing in Q3 2008 compared to Q3 2007, as did the inflow of new applications. Moreover, remortgage procedures (*surroghe*) continued, albeit slowly, to improve, leading to a progressive increase of closing rates.
- In October, however, the turbulence in the financial markets has brought to a drastic contraction of incoming commercial leads, mainly because of modifications and restrictions on the supply side, coupled with changes and uncertainty on the demand side.
- It is impossible at the moment to forecast if this contraction will persist. Should it continue, it could have a negative impact on next year mortgage outsourcing activities for the existing clients.
- With respect to employee loan outsourcing activities, in Q3 2008, volumes continued to grow as expected, even though at a slower pace when compared to previous quarters. The negotiations for the renewal, in a revised form, of the collaboration with the bank activated last year, are at an advanced stage.
- As regards the pipeline for new outsourcing clients, on the mortgage side, a pilot collaboration with the long-announced client has finally been activated, while there has been no significant progress in the initiative with the medium size retail bank which had signed a letter of intent in the summer.
- In general, business development activities are meeting a strong interest from potential clients, as cost reduction is becoming imperative for financial institutions, yet, at the same time, system-wide uncertainty is reflected in some volatility in the behavior of our prospects.

